

NOTICE TO OUR CLIENTS

Dear Esteemed Client,

This is to inform you on the key changes made to our Tariff guide to be applicable effectively from 20th Jul 2025.

1. Cash withdraw at Stanbic ATM

Currency	Current Price	New Fee
TZS	Min - 100,000 = 1,450 100,001 - 200,000 = 1,700 200,001 - 400,000 = 1,900 400,001 - 600,000 = 2,000.01	Min-50,000=1,400 50,001-100,000=1,500 100,001-200,000=1,900 200,001-400,000=2,500 400,001-600,000=3,000

2. Cash withdraw at Other Local bank ATM

Currency	Current Price	New Fee
TZS	1,000 - 300,000 = 2,800 300,001 - 400,000 = 3,100 Above 400,000 = 4,000	1,000 - 19,999.99 = 3000 20,000 - 49,999.99 = 3300 50,000 - 99,999.99 = 3900 100,000 - 199,999.99 = 4200 200,000 - 399,999.99 = 4700 400,000 and above = 5000
USD	1 - 170 = 3 171 - above=4	0-100=3.30 Above 100 =4.20
EUR	1 - 170 = 2.8 171 - above=4	0-100=3.30 Above 100 =4.20
GBP	1 - 170 = 2.8 171 - above=4	0-100=3.30 Above 100 =4.20
ZAR	1 - 2,000= 28 2,001 - above=40	1 - 2,000= 30 2,001 - above=40

3. Cash withdraw at other bank ATM outside Tanzania (International)

Currency	Current Price	New Fee
TZS	9 000.01	10,000+1%
USD	8	1-500=8+0.5% 500-1,000=8+1.1% Above 1,000=8+1.9%
EUR	8	1-500=8+0.5% 500-1,000=8+1.1% Above 1,000=8+1.9%
GBP	8	1-500=8+0.5% 500-1,000=8+1.1% Above 1,000=8+1.9%
ZAR	53.34	0-4000=53+0.5% 4000-7000=53+1.1% Above 7000=53+1.9%

4. ATM Cash withdraw for Cards from outside Tanzania (ATM International access fees)

Currency	Current Price	New Fee
TZS	14,000 per transaction	15,000 per transaction

5. TV Subscription Payments

Currency	Current Price	New Fee
TZS	Zero (0)	1-499=65.00 500-999=120.90 1,000-1,999=188.50 2,000-2,999=327.60 3,000-3,999=494.00 4,000-4,999=559.00 5,000-9,999=709.80 10,000-19,999=1,014.00 20,000-39,999=1,820.00 40,000-49,999=2,210.00 50,000-99,999=2,730.00 100,000-199,999=3,900.00 200,000-299,999=6,240.00 300,000-399,999=7,410.00 400,000-499,999=8,190.00 500,000-599,999=9,100.00 600,000-799,999=9,360.00 800,000-999,999=9,490.00 1,000,000-1,999,999=9,620.00 2,000,000-5,000,000=9,750.00

6. Merchant Fees

Description	Fee Type	Currency	Current Price	New Fee
Merchant on-boarding Set up Fee	Once off at On-boarding	USD	Zero (0)	25
E-commerce platform maintenance fee	Annually	USD	Zero (0)	120
Chargeback Fee	Per chargeback	USD	Zero (0)	20
POS Rental Fee	Per POS, charged when transactions values are lower than TZS 5Mn per month	USD	Zero (0)	15
POS Device Fee	Once off - at on boarding	USD	Zero (0)	150

For further information or clarification on the above changes, please do not hesitate to contact us on
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Yours sincerely,
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