



Stanbic
Bank



Welcome to Stanbic Bank



Stanbic Visa Debit Card





Transact conveniently with your Stanbic Visa Debit Card, which provides instant and safe access to your bank account any time. Stanbic Visa Debit Card is accepted worldwide, transactions and payments can be processed through any VISA accepted ATMs, POS at Merchant outlets and via Ecommerce.

Why Stanbic Visa Debit Card?

They are accepted worldwide, and they offer quick, secure, and convenient access of funds from your bank account to easily initiate payments online, overseas and over the phone.

There is a flexibility of using the Stanbic Visa Debit Card at any ATM, POS, and Ecommerce platforms accepting Visa debit Cards.

How to Pay with Stanbic Visa Debit Card?

- Swipe Stanbic Visa Debit Card Visa on POS, transact online or withdraw funds on ATMs.
- Enjoy unlimited possibilities and convenience with Stanbic Visa Debit Card to pay anywhere, anything, and anytime online.
- Shop online from any website and App including Amazon, BestBuy, eBay and AliExpress.
- Subscribe to movie channels including Netflix, HBO, Amazon Prime and Showmax.
- Buy any App services you want from Google Playstore and Apple Store.
- Book flight tickets online with your Card from any airline worldwide.
- Book accommodation from hotels worldwide on Booking.com, Hotels.com, Expedia, and Airbnb.
- Connect your Stanbic Visa Debit Card with PayPal to make payments more safely and check out easily.
- Enjoy discounts with merchants while doing POS transactions as per the adverts shared on our platforms, social media, emailers, bulk SMS and radio mentions.



Exclusive Platinum Visa Debit Card benefits;

- Enjoy free airport lounge access locally and internationally.
- Insurance - Free card replacement, Buyers' protection, Extended warranty
- Value adds - Free e-sim card with 3 GB data (KnowRoaming), Free access to the airport lounge for up to 4 people on flight delay, cardholder will be eligible to use the service up to a maximum of 8 times per year.

Terms and Conditions apply

Call us toll **FREE: 0800 751111** | Email: **tanzaniacc@stanbic.com** | **www.stanbicbank.co.tz**



Stanbic
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Your dream of building your
empire starts with a Stanbic
WEZESHA™ account

Savings | Insurance | Loans

Q | Invite us to your office for more details or visit your nearest bank branch



Scan the QR
code to chat
with Kai now



+255 742 000 636



Welcome Let Us Empower You!

Account Features

1. Free funeral insurance coverage for you and your family
 - Funeral insurance benefits for the account holder, their spouse and children
2. Free cash withdrawals at the counter up to TZS 10 million
3. Free transfers between Stanbic Bank accounts
4. No charges on government payment transactions
5. Access to insurance premium financing
6. Free access to simple investment solutions:
 - Contrasave Account
 - Unit Trust of Tanzania (UTT)
7. Access to financial and investment advice through our financial literacy training program
8. Instant issuance of personalized bank cards upon request
9. Access to our Smart App, WhatsApp Banking via +255 742 000 636 and Internet Banking
10. Access to Stanbic agents across the country
11. Salary advance of up to 60%
12. Fast access to loans tailored to your needs
13. Enjoy personalized service from your dedicated banker supported by our customer contact centre
14. We bring our services to you when you make a request

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Vehicle and Asset Finance (VAF)



These are tailor-made solutions for short to medium term funding to finance the purchase of moveable assets, such as motor vehicles and machines.

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Options for personal vehicle finance include:

Individual vehicle scheme:

Finance lease: This allows us to buy the asset and lease it to customers in return for specific rental payments. Customers may apply for this facility based on monthly income. The option is also available to expatriates working in the country with an unexpired term in their contract of more than two years.

Company car schemes:

Direct finance: we finance employers on a normal finance transaction or on a rental (operating lease) basis. The employer then gives the employee the right to use the vehicle.

Guaranteed scheme: we provide finance to employees and their employer gives us a guarantee it will make monthly deductions from their employee's salary. Employer ensures that all payments are met while the employee remains with the company and guarantees the settlement of all finance deals

Administrative scheme: we provide finance for employees while the employer offers administrative support through monthly deductions from the employee's salary and informs us about resignations and retrenchments.

VAF Parameters for Individual, sole- proprietors and company.

- Financing New and used personal vehicle.
- For used vehicle must not be older than 12 years from the date of manufacturing for personal vehicle, should not exceed 8 years for business vehicle.
- Maximum bank finance amount is 90% of the tax invoice price for new vehicle and 70% of the market value for used vehicle.
- Customer contribution up to 30% for used vehicles and 10% of the tax invoice /purchase price for new vehicle.
- Maximum repayment period is up to 84months for new vehicle and 60months for used vehicle.
- Instalment to income ratio is 50% of customers income.
- Loan is self-secured, security is the financed vehicle, whereby original card remains under bank custody throughout the loan period.
- Installation of tracking device on the financed vehicle.
- Comprehensive insurance cover over the financed vehicle.

Requirements for salaried individuals:

1. Dull filled application form(attached)
2. Completed personal statement of income and expenditure and balance sheet(template attached)
3. Proof of income (Payslips)
4. Proof of employment(Employment contract)
5. Proof of residence(Letter from Ward Executive, utility bill, employer confirmation, lease /rental agreement or mortgage contract)
6. Proof of identification(passport or driving licence or national Identity cards and work permit for non-resident)
7. At least six month bank statement for non-Stanbic bank customers banking elsewhere.
8. Supplier proforma invoice the vehicle proposed to be financed.
9. Employer undertaking letter to route employee salary to Stanbic bank account and Facilitation letter(template attached)

Requirements for Sole proprietor and Company:

1. Certified copies of
 - a. MEMART
 - b. Latest annual returns
 - c. TIN and VAT registration certificates
 - d. Certificate of incorporation
 - e. Extract for Business name(sole proprietor)
 - f. ID for directors
2. Loan application letter
3. Board resolution
4. Business plan
5. 12 months Bank Statement
6. Proforma invoice
7. List of contracts
8. 3years Audited financials
9. 3years financial Projection
10. Management accounts up to date
11. Clean credit bureau report.

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Stanbic
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Home Loans

Enjoy lasting memories in your dream home
Affordable | Easier | Faster



Call Us **FREE: 0800 751111**
or Email us: **tanzaniaccc@stanbic.co.tz**



Home purchase financing of up to 90% loan of value: Depending on your preference and value of the property, you can apply for a loan of up to 90% of purchase price or market value of the house.

Home improvements: Utilize the value in your existing property by up to 75% to do alterations and home improvements. Providing that the valuation validates an acceptable loan to value percentage.

Home Refinancing (Equity Release): Did you know you can easily restore portion of cost incurred while purchasing or constructing your house through refinancing? Stanbic Bank offers you an exclusive financing arrangement of up to 75% of value of your house. We are committed at solving your liquidity and investment aspirations.

Who can apply for a home loan?

Both residents and non-residents (diasporas) Tanzanians with age above 18 years;

- Salaried applicant, joint or single
- Business owners
- Other sources of income can be considered*

General loan information

- The maximum loan repayment period of up to 20 years
- Competitive rate
- Maximum loan amount for borrower is 1.2 billion Tsh (equivalent to USD)
- Joint income: Stanbic Bank will calculate qualifying loan amount based on percentage of your joint monthly income
- Stanbic Bank will conduct a credit check before processing your application
- You will be required to arrange insurance for the loan and property to be taken as collateral (Stanbic Bank will arrange this on your behalf)

Additional costs to be considered

- A minimum of 10% equity contribution of purchase price of the house (this will not apply for home refinancing/equity release)
- Facility arrangement fee 1.8%
- Valuation fee – negotiable
- Bond/mortgage registration costs – negotiable
- Property/house protection plan insurance premium – 0.15%
- Life insurance – rate to be advised

Documents required

General (all categories)

- A completed home loan application form with terms and conditions – bank to provide
- Stamped sale agreement for house purchase
- Copy of either national identity, passport or driving license
- 2 passport size photos of applicant(s)
- Copy of title deed
- Property valuation report (Stanbic Bank to provide list of vendors for your selection)

Salary applicants

- Open salary account with Stanbic Bank Tanzania
- Copies of your salary slip for past three months/proof

of income

- Certified copies of 12 months personal bank statements (if new client)
- Copy of employment contract
- A letter of reference from your employer
- Copy of work ID

Diaspora applicants

- Open transactional account with Stanbic Bank Tanzania
- Copies of your salary slip for the past three months / proof of income
- Certified copies of 12 months personal bank statements (from abroad)
- Copy of valid Tanzanian passport and work permit
- A letter of reference from your employer overseas

Waliojiijiri/Wamiliki wa biashara

- Three years audited financial statements
- 12 months bank statements for business accounts and confirmation of income from the auditor
- Board resolution (that guarantee for loan repayment for director who is applying for loan)
- Certified copy of MEMARTS for limited companies' owners/directors
- Certified copy of certificate of incorporation for limited companies' owners/directors
- Certified copy of a certificate of registration & extract from registrar – in case of registered business partnership
- Business profile (which cover mission, vision, major contracts, organization structure, growth and succession plans)
- Copy of taxpayer identification certificate (TIN) and or VAT-registration certificate
- Copy of current tax clearance certificate
- Copy of valid business license
- BRELA search

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**Stanbic
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Dreams come true **save to achieve them**

Let us be the path to your success through a range of savings products designed to help you reach your dreams, along with the benefits you'll earn based on the amount saved and the duration of your savings.

Contract Save | Pure Save | Fixed Deposit

Call Us **TOLL FREE: 0800 751111**

Savings accounts

Earn interest from your savings!

Contract save account

This is an investment account that helps you save towards a specific goal with a flexible period of 3, 6, 9, 12, 24, and 36 months.

The purpose of this account is to help customers have an affordable, disciplined savings plan tailored to suit their specific needs. It is ideal if you want to save for big future expenses like the deposit on a house, a wedding ceremony, school fees, etc.

A monthly standing order is required from your main account into the contract save account to ensure that the account has money throughout the period along with additional flexible channels of deposits.

Features

- Available in TZS
- Minimum Account opening deposit of TZS 20,000
- Withdrawals are not allowed; funds cannot be withdrawn during the investment period.

Benefits

- Earn interest at a Fixed rate per annum (WHT deduction is applicable)
- Interest is calculated daily and paid out monthly
- Flexible investment period (3,6,9,12,24, and 36 months)
- No monthly management fees
- Free standing order instructions
- Free deposits Over the branch counter, CDM & WAKALA
- Transfer from other accounts on USSD, Internet banking and App to your contract save account
- Transfer from other banks to your contract save account with Stanbic
- Free SMS alerts for account financial transactions.
- No Visa Debit Card issued
- Flexibility to transfer at the end of your savings period to any other account
- You can have more than one account for your different savings goals

Eligibility & Documentation

- Must be 18 years or above
- Have an existing operating account with us
- 1 passport-size photograph
- TIN certificate
- Filled application form

Pure Save account

This savings account gives you the opportunity to grow your funds for future needs. With a Pure Save account, Interest is paid on a tiered amount and increases as the balance increases. Funds are available when needed and any amount can be deposited at any time.

Features

- Available in TZS, USD, EUR, GBP, ZAR
- Minimum opening & operating balance
- Interest is earned on TZS & USD account only
- Minimum Balance for Earning interest TZS 100,000 & USD 100
- No limit on deposit or withdraw (with a fee on withdraw)
- No Visa Debit card issued
- Other transactional charges as per Stanbic Tariff Guide

Benefits

- No monthly management fee if balance is above minimum operating/opening balance (TZS 50,000, EUR,USD,GBP 100 & ZAR 300)
- Free one cash withdraw per month over the counter, more than that customer will be charged
- Interest is paid out monthly and increases as the balance increases
- Access to self-service channels (USSD, APP, Internet banking)
- Savings can be added at any time – flexibility in making deposits.
- No limitation on cash withdraw

Eligibility & Documentation

- 1 Passport-size photograph
- Valid ID (NIDA)
- TIN certificate
- For expatriates (along with the above): Certified valid residence / work permit and Valid Passport
- Filled application form

Fixed Deposit account

An investment account which gives you the opportunity to invest in fixed terms (Amount, Interest rate and Duration).

The tenures are 1, 3, 6, 9 and 12 months renewable. A Fixed deposit offers interest rates higher than ordinary savings accounts.

The customer is given the flexibility to negotiate rates depending to the amount of the deposit and demand at the time.

Features

- Available in TZS, USD, EUR, GBP, ZAR
- Minimum account opening balance TZS 500 000 & EQV in FCY
- Interest is earned on TZS & USD accounts only
- Tenure ranges from 1 to 12 months
- Withdrawals are not allowed; funds cannot be withdrawn during the investment period.

Benefits

- No monthly management fees
- Competitive interest rates (Interest rates are available upon request at all branches).
- Interest application: Interest can be paid monthly, quarterly, yearly or upon maturity
- Flexibility to choose both the tenure and Maturity date
- You can have more than one fixed deposit if you want to save for different goals
- Funds in this account can be pledged and used as collateral

Eligibility & Documentation

- Must be 18 years or above
- Have an existing operating account with us
- TIN Certificate
- Filled application form



Stanbic
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Msomi Account

Scan the QR Code



Open a **Msomi
Account** instantly

Email: msomiaccount@stanbic.co.tz



Msomi Account

This is a special account designed for students aged between 18 and 27 to help them manage their personal transactions affordably and build a strong financial history.

The account offers an easy and affordable way for students to receive, send, and access their funds from any country where they study. Students can use the account to pay for tuition, emergencies, and other CARD and POS-related expenses.

Account Features & Benefits:

- Available in both TZS and USD
- Affordable Visa Card issuance
- Access to digital self-services (Internet, App, and SimBanking)
- Free SMS notifications for account transactions
- Withdraw, deposit, or transfer money while in Kenya, Uganda, and South Sudan
- 24/7 access to the account via ATMs and Stanbic Agents (Wakala)

Eligibility & Required Documents:

- Must be a student aged 18 or above
- Duly filled and signed account opening form
- Valid ID (NIDA)
- Student ID / Admission letter / Introduction letter from the university or school with a photo and signature
- One recent passport-size photo

Additional Benefits:

- Access to exclusive VISA card services and discounts on selected transactions
- Access to our financial literacy training program
- Opportunities on career platforms, workshops and programs for money management and financial skills

Account-Related Charges:

- Minimum opening and operating balance: TZS 5,000 & USD 100
- No monthly account maintenance fees
- Free cash withdrawals from Stanbic ATMs



Stanbic
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Hekima is

is the retirement smile of wisdom



No
monthly
charges



Earn
interest



Get
discounts



Health
programs



Retirement
planning



Wealth
advisory



Insurance



Access to
loans

HEKIMA BANKING enables you to get a loan of up to
TZS 80,000,000 at an affordable interest rate as a retiree. Your
pension benefit serves as the primary collateral for this loan.

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HEKIMA BANKING

This is a special account designed to meet the banking needs of individuals aged 55 and above. It is tailored for those who are already retired or approaching retirement, providing them with solutions for transactions, savings, investments and financial advisory services to help ensure a comfortable retirement.

ACCOUNT FEATURES:

- Available in TZS, USD, EUR, GBP, and ZAR
- No monthly fees
- No minimum operating balance
- Other transaction fees apply as per Stanbic Bank's Tariff Guide

ACCOUNT BENEFITS:

- Access to Retiree Loans
- Retirement planning, investment advisory services and wealth growth solutions
- Eligible for VISA bank cards (Card issuance fee applies)
- Medical insurance (upon request) and access to other insurance products
- 24/7 access to your account via ATM, SimBanking, Internet Banking and Stanbic Agents

MORE ABOUT THE HEKIMA LOAN:

The Hekima Account gives retirees access to loans of up to **TZS 80,000,000** at favorable interest rates. Your pension benefit serves as the primary collateral for the loan.

BENEFITS OF RETIREE LOANS:

- Borrow any amount from TZS 500,000 up to TZS 80,000,000
- Choose a repayment period of 6 to 60 months
- Loans are easily accessible at all Stanbic branches
- Includes insurance to cover risks such as death or permanent disability
- Low interest charged on the loan balance
- No restrictions on how you use the loan
- No need for additional collateral, your pension fund will ensure pension payments continue through your Stanbic account during the loan term
- No account maintenance fees for retiree accounts
- Earn monthly interest on funds in your account
- Access larger loan amounts with low deductions to achieve your goals
- The bank can buy out loans from other institutions. You are also eligible for top-up loans

LOAN APPLICANT REQUIREMENTS:

- Must have a Stanbic account receiving their pension
- Copy of retiree ID or membership card from a pension fund
- Copy of pension payment history from the pension fund
- One recent passport-size photo
- Acceptable proof of address: e.g., letter from local government office if you have relocated

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Vikundi Account

This service is specially designed to meet the banking needs of both formal and informal groups such as VICOBA, small-scale entrepreneurs, religious groups, employee groups and families.

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Vikundi Account (Informal Groups)

An interest earning transactional account designed to meet the banking needs of formal and informal groups such as VICOBA, small and medium-sized entrepreneurs, religious groups, workers' groups and family members to create a safe, secured and simple access to banking services, collection and savings, and management of funds.

Features & Benefits

- Affordable account opening deposit
- Kikundi can benefit on this account as it earns interest on deposited funds at a fixed rate p.a
- Group Members can deposit into the group account on our CDM-Cash deposit machines available 24hrs a day
- Group Members can access services through our WAKALA across the country for deposits & withdraws
- Free registration on our secured digital channels platform where the Kikundi can perform digital transactions (Bank to wallet, Bank transfers, Payment of bills-LUKU etc)
- Free Financial education, Entrepreneurship Training & Wellness programs
- A relationship manager with extensive knowledge of banking and groups.

Account Opening Procedure

- Letter from the local government authority
- Group constitution
- National IDs of all group members
- Passport-size photos of group leaders and designated bank signatories
- Group meeting minutes stating the group's name and resolution to open a bank account (with at least two authorized signatories). The minutes must be signed by the number of members required according to the group's constitution
- Completed account opening form
- TZS 50,000 – minimum opening deposit

Investment opportunities:

- Eligible for other investment opportunities such as fixing the KIKUNDI funds in a Fixed deposit account to earn more interest
- Through Stanbic Business Incubator you get training opportunities in leadership, taxation, law, contracts, marketing, procurement, financial management, business and business formalization, and networking with various markets locally and internationally.

Insurance:

- Compassionate care: We provide a compassionate care in the event of the death or bereavement of a member, Children up to four, parents and in-laws.
- Education Insurance: This insurance is for Education Along with other plans you have planned for a child when a member suffers a death or permanent disability that will cause him/her to be unable to manage his/her income-generating activities, this insurance will compensate dependents to be able to complete the plans made by the parent before the disasters.
- Insurance for various group projects and individual members; business assets, transportation, business offices, agriculture and animal husbandry.
- Health Insurance for members: This insurance will protect the member by handling/paying medical expenses.
- Personal Insurance for members: Fire insurance, House and interior furniture, electrical appliances, etc.

Pricing

- Affordable account opening deposit of TZS 50,000
- No monthly management fees
- No minimum Operating Balance
- No fee on cash deposits
- Affordable fee on cash withdraw (TZS 2,000)
- Affordable insurance cover fee for family & in-laws

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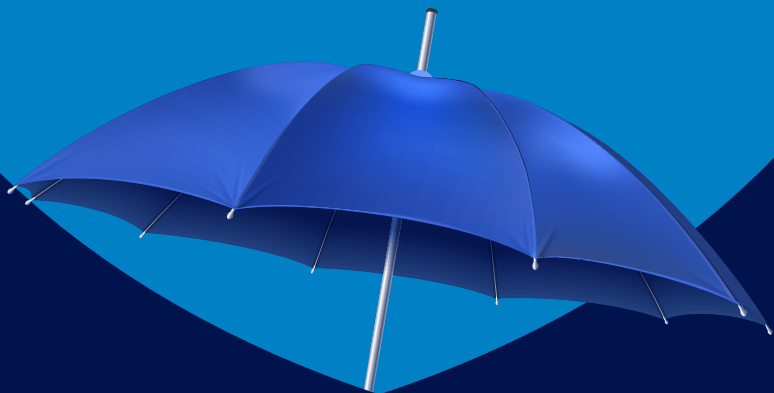
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Stanbic
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Get your Insurance through Stanbic Bank

We've got you Covered



Motor
Insurance



Household
Insurance



Medical
Insurance



Travel
Insurance



Life
Insurance



Education
Insurance

Call us Toll free: **0800 751111**
Our Insurance partners



#BimaBomba



Did You Know?

Medical Cost is the number one cause of financial devastation in Tanzania.

Get your health Insurance through Stanbic Bancassurance from our best health insurance partners.

- You will be covered for medical expenses and doctor's consultation fees.
- Your family will be guaranteed with medical care in case of sudden illness and unexpected financial challenges.
- You will access 24 hours Providers call Centre for all medical solutions.
- You will access large network of best medical providers in Tanzania.

Ensure your Child's Future!

There is no reason for your child's education to be interrupted.

Get your education insurance plan through Stanbic Bancassurance from our best life assurance partners.

- You will ensure that your child will access quality education.
- Reduce financial burden by saving for higher learning.
- Take care of your children's educational needs and expenses even after you pass away.
- Get a flexible premium payment plan for the scheme.

It's time to secure your vehicle

There is no need for you to worry when your vehicle is involved in an accident.

Get your motor insurance policy through Stanbic Bancassurance from our best partners.

- You will ensure repair expenses of your car for any damages incurred because of accident, theft, fire, or natural disaster.
- Ensure compensation of your car in case of total loss after accident.
- Medical expenses for injuries sustained because of an accident.
- Third party body injury and property damage expenses resulting from accident.

Is your Property Insured?

How would you feel when you receive a call that your house is under fire.

Get your household insurance policy through Stanbic Bancassurance from our best partners.

- Your house will be built again when destroyed with fire or other natural disasters.
- Landscaping of your house after being damaged by fire.
- Alternative accommodation after an accident
- Cost of fire brigade in case of fire accident.

Travel with peace of Mind

Experience the comfort of being compensated after you lose your luggage.

Get your Travel Insurance through Stanbic Bancassurance from our best insurance partners.

- Get reimbursement of your medical expenses when you get sick out of the country.
- Get refund of cost incurred when there is a flight delay.
- Get refund for lost documents such as Passport.
- Get reimbursement for the lost luggage during the travel.



**Stanbic
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THE FOUNDATION OF THEIR FUTURE STARTS NOW

- Enjoy competitive interest rates
- Save on costs with one free withdrawal per month at our branches
- Support their future goals with free monthly standing orders
- Receive a VISA card with chip and PIN security
- No monthly charges as long as the account balance is maintained
- Access financial literacy training and money management workshops



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Stanbic Bank



Are you a Government employee?

Do you need a Loan?

Get up to **TZS 200 Million** within a short time with **eMkopo!**

Fast. Paperless. Government-Backed

Ever found yourself in need of a quick loan, maybe for school fees, a business boost or an emergency expense?

With eMkopo from Stanbic Bank, your loan is just a few clicks away. It's a fully digital solution designed specifically for government employees.

How to Apply:

1. Visit <https://ess.utumishi.go.tz>
2. Select Stanbic Bank
3. Enter the loan amount you need

Why Choose eMkopo?

- Borrow up to TZS 200 million within a short time
- No paperwork or branch visit needed
- Up to 108 months (9 years) repayment period
- Flexible terms & competitive interest
- Money sent straight to your account within a short time

Your Loan. Your Way.

Available exclusively to Government employees.

For support: Call **toll-free 0800 751 111** or visit your nearest Stanbic branch.



Stanbic
Bank

Banking Services Anywhere



1

Through the SmartApp / Internet Banking



Standard Bank / Stanbic Bank



***150*29#**

2

Through Stanbic Bank Agents/Wakala



- Deposit / Withdraw Cash
- Pay Bills and Taxes
- Open an Account

Make transactions, access loans, transfer money from one account to another or make payments such as: **paying DAWASA water bills, LUKU (electricity), TV subscriptions and GePG government payments**, easily, quickly and securely! All this is possible directly from your account through: Stanbic App, Internet Banking and Stanbic Bank Agents (Wakala) or conveniently via USSD ***150*29#**.



Stanbic Bank

Bank Beyond Borders

Seamless Banking Across East Africa with Stanbic Bank

Now you can bank with ease across **Uganda, Kenya, Tanzania,**
and **South Sudan** through our Stanbic Bank regional network.

Access your money. Anywhere. Anytime.

What you can do:

- Make cash deposits and withdrawals in local or foreign currency
- Transfer funds across borders
- Check your account from your home country
- Transact over the counter or via Internet Banking
- Enjoy real-time access to your funds

One Bank. Four Countries. Total Convenience.



Our Branches in Tanzania

We have 12 branches, 3 service centres, and over 448 agents across all regions in the country.

Centre Branch

Bank Headquarters
Corner of Ali Hassan Mwinyi Road and Kinondoni Road
P.O. Box 72647, Dar es Salaam
Tel: +255 22 2666430

Main Branch

IT Plaza Building
Ohio Street, Posta
P.O. Box 72647, Dar es Salaam
Tel: +255 22 2113742

Peninsula Branch

Haile Selassie Road,
End of Masaki
P.O. Box 6437, Dar es Salaam
Tel: +255 22 2184940 – 42

Kariakoo Branch

Narung'ombe Street
P.O. Box 72647, Dar es Salaam
Tel: +255 22 2113742

Industrial Branch

GSM Building
Nyerere Road
P.O. Box 9992, Dar es Salaam
Tel: +255 22 286562 – 3

Moshi Branch

Block 10GIII
Boma Road
P.O. Box 9992, Dar es Salaam
Tel: +255 27 2754409 / 483

Arusha Branch

Sokoine Drive
P.O. Box 3062, Arusha
Tel: +255 27 2509713 / 6

Mbeya Branch

Lupa Way / Karume Road
P.O. Box 147, Mbeya
Tel: +255 25 200380 / 81

Mwanza Branch

Building No. 14, Block
Corner of Makongoro Road and Ghana Street
P.O. Box 3064, Mwanza
Tel: +255 28 2500948 / 473

Dodoma Branch

Building No. 1, Block K
Mbeya Street
P.O. Box 22327, Dodoma

Tanga Branch

Block KBII, Central Area
Independence Road
P.O. Box 730, Tanga

Geita Branch

Otonde Plaza, Geita

Zanzibar Branch

Mlandege, Mjini Magharibi
Tel: +255 754 231873

MINI SERVICE CENTRES

Mbeya

Kabwe – Mwanjelwa Industrial Area
Tunduma Road & Kabwe Road

Mwanza

Nyerere Road
Liberty Street, Mongo House

Arusha

Majengo – Elerai Street,
Dodoma Road

FOR MORE INFORMATION

Customer Service

Toll-Free Numbers

Personal and Premium Clients: 0800 751 111
CIB Clients: 0800 751 020
Business Clients: 0800 751 021

Email

tanzaniacc@stanbic.com
www.stanbicbank.co.tz

Operating Hours

Centre and Main Branch

Monday – Friday:

8:00 AM – 5:00 PM

Saturday:

8:00 AM – 3:00 PM

Sunday and Public Holidays:

Closed

Kariakoo Branch

Monday – Saturday:

8:30 AM – 7:00 PM

Sunday:

8:30 AM – 2:00 PM

Public Holidays:

Closed

Other Branches

Monday – Friday:

8:00 AM – 5:00 PM

Saturday:

8:30 AM – 12:00 PM

Sunday and Public Holidays:

Closed



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